

# SERVICES AND RATES



## Dog Walking

30 minutes - \$20 - Additional Dog - \$10

45 minutes - \$28 - Additional Dog - \$14

60 minutes - \$35 - Additional Dog - \$17

## Companion Visits: In your home

4 hour visit - \$80 - Additional Dog - \$25

### Both Services Currently Available in:

**Lower Merion-** Ardmore, Bala Cynwyd, Bryn Mawr, Gladwyne, Haverford, Havertown, Merion Station, Narberth, Penn Valley, Wynnefield, Wynnewood

**West Philly-** Haverford North, Overbrook, Overbrook Park, Spruce Hill, University City, Walnut Hill, West Powelton

**Fairmount-** Coming Soon... email us to stay in the loop!

[info@peoplesnpuppers.com](mailto:info@peoplesnpuppers.com)



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## **Dog Sitting: In your home**

Overnight Visit - \$95 - Additional Dog - \$40

\*Services are currently available to anyone in, or in close proximity to our walking service areas.

This includes Germantown and Mt. Airy.



## **Dog Boarding: In our home**

Overnight Visit - \$75 - Additional Dog - \$30

\*Services are currently available to anyone in, near or willing to travel to Philly!



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# Cancellation Policy

Peoples N Puppies reserves the right to charge a cancellation fee for services cancelled without proper notice prior to the scheduled service.

Client will automatically receive a service credit on their account based on the timeframes and percentages outlined below.

If Client would like a refund based on the timeframes and percentages outlined below Client can request this at the time of cancellation. Client must request a refund prior to and up to 7 days (one week) after the anticipated commencement of cancelled services.

After this 7 day window the remaining balance will be held as a service credit and must be used within a 90 day period before being forfeited.

a. All walks and visits require 24 hours notice to receive a full 100% credit or refund.

- A 100% cancellation fee will be assessed if notice is given 24 hours or less prior to the scheduled walk or visit.

b. All companion visits require 3 days notice to receive a full 100% credit or refund.

- A 100% cancellation fee will be assessed if notice is given 3 days or less prior to the scheduled companion visit.

c. All overnight dog boarding and dog sitting stays require a two week (14 day) notice to receive a full 100% credit or refund.

- A 50% cancellation fee will be assessed if notice is given 7 days prior to the scheduled dog boarding or dog sitting visit.

# Holiday Policy

All services booked on Holidays with Peoples N Puppies will incur an additional surcharge of \$15 per day and \$8 per day for an additional dog.

Major holidays include the weekends (Friday to Sunday) leading up to a major holiday that falls on a Monday, as well as one day prior to and one day after the observed national holiday or the nationally recognized eve of a major holidays.

These holidays include: New Year's Eve and Day, Martin Luther King Jr. Day, President's Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Indigenous People's/ Columbus Day, Veteran's Day, Thanksgiving, Christmas Eve and Day.

Due to higher demand for all services during or overlapping major holidays we require a full one month (30 days) notice to receive a full 100% credit or refund.

- A 50% cancellation fee will be assessed if notice is given two weeks (14 days) prior to any scheduled service that occurs during or overlapping major holidays.

- A 100% cancellation fee will be assessed if notice is given one week (7 days) prior to any scheduled service that occurs during or overlapping major holidays.



# Inclement Weather Policies

As Canine Care Professionals, the safety of your pet and our team is our top priority. We reserve the right to modify or cancel walks during inclement weather, including but not limited to extreme heat (heat index above 87°F), extreme cold (temperatures below 40°F), snowstorms, icy conditions, or unexpected natural disasters.

17) When temperatures exceed 87°F or fall below 40°F, outdoor time during visits may be shortened to prioritize your pet's safety. This time will be supplemented with increased indoor play, cuddles, and other forms of engagement. Standard rates will apply in such cases unless otherwise agreed upon.

18) For the safety of our team, walks may be canceled at our discretion during hazardous conditions such as active snowfall, road snow accumulation, hail, sleet, or black ice. If adverse weather arises and a cancellation becomes necessary, we will notify you promptly and may offer to reschedule the walk for later that day.

19) In the event that a walk must be canceled entirely due to severe weather, we will work with you to arrange alternative solutions. We encourage clients to consider contingency plans if weather conditions make travel unsafe.

## Cancellations:

If we need to cancel a service due to inclement weather, a service credit will be issued, valid for 90 days from the original service date. Alternatively, you may request a refund within 7 days of the canceled service.

If you need to cancel a scheduled walk due to inclement weather (e.g., if your schedule changes and you are home), you may do so by 9:00 AM without incurring a cancellation fee.



# How to book *Our Services*



**Get Started!**

1. Create your free account.
2. Schedule your meet and greet!

[www.peoplesnpuppers.com](http://www.peoplesnpuppers.com)

